



*Protocols are adjusted to comply with [Provincial Public Health Orders](#) as necessary.

Cranbrook Community Theatre Society – Public and Volunteer Health Safety Protocols

Support for individuals or groups renting the Studio or Stage Door venues:

- ✓ A team approach to keeping all users safe while at the community venue
- ✓ Adjusted room capacities to enable physical distancing during events or programs
- ✓ Safety reminders on signs posted throughout the venue spaces
- ✓ Touchless hand sanitizers at every entrance for use by attendees/participants
- ✓ Access to disinfectant for surface cleaning during event/program rental period
- ✓ Janitorial sanitization of all common surface touch points prior to rental period
- ✓ Short term cancellations due to a confirmed or suspected infection of a communicable disease within the user group will be refunded with no penalty
- ✓ Safety precautions and protocols in print to guide renters.

Support for Cranbrook Community Theatre Volunteers:

- ✓ Free reusable or disposable masks provided to all volunteers
- ✓ Copy of the WorkSafe BC 'Volunteer Checklist' provided to all volunteers
- ✓ Protocol training by a CCT Board member
- ✓ Setting up spaces so that fewer people are required properly execute operations
- ✓ Mandatory masks implemented when directed by Public Health Orders
- ✓ One ticket checker in the booth

Support for Cranbrook Community Theatre Attendees:

- ✓ Ticket purchasers will be informed of health risk prior to ticket sale online
- ✓ Pre-purchased tickets online only to support contact tracing if/when necessary
- ✓ Full ticket refund upon notification of a confirmed or suspected communicable disease infection prior to showtime.
- ✓ Room capacity will abide by [current Public Health Orders](#)
- ✓ Mandatory masks for in-house seats – bring your own or a disposable mask will be provided at no cost
- ✓ Touchless hand sanitizer provided at entrance and exit points
- ✓ Protective shield at ticket booth
- ✓ Venue signs to remind attendees to maintain social distancing and hand hygiene
- ✓ Usher guided seating and movement, load from front, exit from back
- ✓ Digital download and/or non-reusable printed show programs
- ✓ Live streaming options when licensing is available